



LMS Maintenance And Enhancement

Customer Profile

Edgeworks is a leading UK-based digital agency offering a wide range of creative, marketing, and learning services. They help clients develop and deliver their e-strategy utilizing innovative technology solutions.

Edgeworks is the 'Agency' of choice for many blue-chip and SME companies across the healthcare, retail, financial and professional service markets.

Business Needs

Edgeworks has developed 'Skills365', a web-enabled Learning Management System (LMS) which is offered as an enterprise-wide eLearning and assessment tool.

Edgeworks was looking for a partner skilled in the domains of eLearning, LMS, and internet programming technologies to carry out the maintenance and future developments / further enhancements / future enhancements of Skills365.

The Solution

Upside had the desired combination of eLearning and LMS knowledge with a very strong background of building web-based systems across many internet programming technologies.

Our team took up the challenge and within a short time could decipher the code behind the Skills365 LMS. We

proved our credence with the first few projects. Later, we built SCORM 1.2 RTE 3 and AICC compliance into the system and enhanced many features of the LMS including the assessment flow, reports and so on.

With growing confidence in our team, Edgeworks commissioned a large-scale project for implementing a rich LCMS in the system which could let the administrator author SCORM-based courseware using a set of pre-defined templates built on XML protocol.

We now have a dedicated team for Edgeworks to respond to their increasing volume of new enhancements.

Highlights

- Incorporated SCORM and AICC compliance
- Developed an extensive LCMS with courseware authoring module
- Rewrote the learner side of the LMS in a new technical design
- Separate look and feel for each division in the same installation
- Continuous enhancements in reports, workflows and interface
- Multiple copies of the system for various clients with new GUIs and enhancements

